



## Jayne Morrison

Regional Network Director,  
Middle East, Africa and India

Jayne is Regional Director of Six Seconds Middle East, Africa & India, as well as Founder and Executive Partner of Dynamic Learning. With a decade of experience in EQ, her passion is maximising the potential of people by supporting them to unlock their value and increase performance both personally and professionally.

Jayne comes from the hospitality sector and brings 25 years of operational leadership experience along with extensive expertise in consulting, coaching, and the design and delivery of powerful, scalable learning and development programs. She has a wide spectrum of experience in learning, organisational change, service, and building world-class teams throughout the Middle East in addition to Africa, India, UK, Europe, China, Russia and America. Her impressive list of clients include Qatar Airways, Jumeirah, Rotana, Intercontinental Hotels Group, Almarai, Kempinski, Allied Pickfords, Holiday Inn, Parsens Brinkerhof, Drydocks World, Aramex, Richemont, Novartis, Tecom and Emirates NBD.

She holds a Post-Graduate Degree in Human Resource Management and a Post-Graduate Diploma in Learning and Development. Jayne is amongst a handful of Six Seconds' Advanced Practitioners in Emotional Intelligence in the world, a certified EQ Coach and a Master Trainer of the Six Seconds' Certification Programs. She is credentialed to deliver Six Seconds' tools including the Six Seconds' Emotional Intelligence Assessment to help individuals develop core competence, and the Vital Signs range of tools to focus leaders and organisations on key issues for change. She is author of the "At the Heart of Service" programs, co-author of "At the Heart of Team Performance", the "Fundamentals of Management Workshops", "the Brain Profiler Workshop", and the EQ Advanced Trainer certification program. She is currently engaged in research into EQ and service in the hospitality industry.

Jayne's infectious enthusiasm and strong commitment combine to create a rich learning environment that enable clients to increase personal, team and organisational performance.

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*"Thank you, Jayne... your enthusiasm, passion, and belief in what you are doing come through so strongly and convincingly that it is infectious"*

*~ Joe O'Brien, Regional General Manager, Almarai*

*"One of the most wonderful EQ trainers in the world."*

*- Joshua Freedman, CEO, Six Seconds*